



NEWS RELEASE

SAFETY FIRST PRE-1993 OPENERS SHOULD BE REPLACED – NOT REPAIRED

MT. HOPE, OH – The Genie Company is committed to the highest standards of product safety. Genie has manufactured garage door openers since 1954 with a safety record that ranks as one of the best in the industry with many innovative product safety features over the years.

In the early 1990s, the Consumer Product Safety Commission (CPSC) enacted into law new rules ensuring that all garage door openers manufactured after 1992 had external entrapment protection devices, such as infrared sensors or sensing edges, in addition to the internal contact reverse mechanism. Garage door openers made prior to 1993 are safe and reliable if installed, tested, and maintained properly. However, the vast majority of these older units are not equipped with infrared sensors or other external entrapment protection devices, and thus do not meet today's standard for garage door opener safety.

To ensure the highest degree of safety and customer satisfaction, The Genie Company believe it is important that pre-1993 garage door openers are replaced, as opposed to being repaired.

Therefore, effective July 1, 2013, The Genie Company will stop supporting the repair of all pre-1993 Genie garage door openers, including technical service support and the sale of replacement parts. We believe this decision will provide homeowners the latest safety technology with the added benefit of more security and convenience features.

The Genie Company will not be responsible for warranty or liabilities incurred as a result of someone repairing a pre-1993 (non-infrared or safety sensing) garage door opener. We believe this decision is in the best interests of everyone who uses a Genie opener, as safety always comes first.

About The Genie Company

The Genie Company is based in Mt. Hope, Ohio, and is a leading manufacturer of garage door openers & accessories for residential and commercial applications. With its main manufacturing facility in Baltic, Ohio, its roots run deep as an American brand that has been synonymous with garage door openers since 1954. The Genie name itself is a well-recognized icon among homeowners, builders, & dealers alike.

Genie distributes its openers and accessories through a broad distribution channel of professional dealers, wholesalers, and retailers throughout the U.S. and Canada. The Genie Company is a separate division of Overhead Door Corporation.

FOR CUSTOMER SERVICE & PRODUCT INQUIRIES, CONTACT:

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