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Quick Setup Guide

Genie® Integrated Aladdin Connect® Models

The Aladdin Connect® system is a convenient mobile device app to operate garage door openers/controllers from anywhere. The Aladdin Connect® app has the following features:
- Customize access for different users.
- Customize notifications to receive alerts when the garage door is operated, by a specific user, at a specific time or day.
- Review history of opener usage showing dates and times when the opener was operated and by what user.
- Create custom rules to notify you or close the door at specific times or if you door is open for a specific duration.
- Connect your opener to operate with smart home platforms.

Perform these steps only after opener is fully installed, programmed and tested.

IMPORTANT SAFETY INSTRUCTIONS
WARNING
TO REDUCE THE RISK OF SEVERE INJURY OR DEATH, READ AND FOLLOW ALL INSTRUCTIONS.
1. Never allow children to operate or play with door controls.
2. Install the entrapment WARNING placard next to the wall control in a prominent location.
3. NO PERSONS SHOULD CROSS THE PATH OF A MOVING DOOR.
4. NEVER GO UNDER A STOPPED/PARTIALLY OPEN DOOR.
5. The Aladdin Connect® operating system is designed for unattended operation. The door could move unexpectedly.

SAVE THESE INSTRUCTIONS

CONSIGNES DE SÉCURITÉ IMPORTANTES
AVERTISSEMENT
POUR RÉDUIRE LE RISQUE DE BLESSURES GRAVES VOIRE MORTELLES, LIRE ET COMPRENDRE TOUTES LES INSTRUCTIONS.
1. NE JAMAIS laisser les enfants utiliser ou jouer avec les commandes de l'ouvre-porte.
2. Placer l'étiquette d'AVERTISSEMENT en cas de coinçage à proximité du bouton mural ou de la console murale de manière à ce qu'elle soit bien en évidence.
3. NE JAMAIS PASSER SOUS LA PORTE EN MOUVEMENT.
4. NE JAMAIS PASSER SOUS UNE PORTE À L'ARRÊT PARTIELLEMENT OUVERTE.
5. Le système d'exploitation Aladdin Connect ™ a été conçu pour fonctionner sans surveillance. La porte peut se déplacer de façon inattendue.

CONSERVER CES INSTRUCTIONS

1   Check Wi-Fi Signal

Before beginning the set-up process please verify the ability to receive a strong Wi-Fi signal in the garage. Connect smartphone to the home Wi-Fi and walk into the garage. Place phone where garage door opener will be mounted. The Wi-Fi signal strength at that location must be at least two bars.

If home Wi-Fi signal does not adequately cover the garage, try the following steps to help improve the signal strength.
- Make sure that the Wi-Fi router is out in the open, not behind a flat screen TV or in a cabinet.
- Moving the Wi-Fi router closer to the garage.
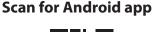- Purchase a Wi-Fi extender, available at most electronics stores.

Device Wi-Fi Signal strength indicator

2   Download the Aladdin Connect® app *(Unless using 3rd party app)*

Scan for iOS app

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Scan for Android app

3   Follow the Aladdin Connect® app instructions

Follow steps per the app instructions.
- Create an account
- Add a device
- Set up Wi-Fi
- Add users and rules

For help at any time contact The Genie Company at: 1-866-599-4995 or visit our website: www.geniecompany.com/aladdinconnect

Scan the Aladdin Connect® QR Code on the front of this manual or on the powerhead when prompted by the Aladdin Connect® app.

Once the app configuration is complete, open the door with the wall control, wait 10 seconds, and then close the door and wait 10 seconds. Look at the door status (open or closed) in the app. If the door status is not correct repeat the opening, pausing 10 seconds, closing, and pausing 10 seconds a few times until the door status displays correctly in the app.

4   Install WARNING placard

Place included unintended operation warning placard next to garage door openers wall button.
NOTE: *This placard should be used in lieu of the standard WARNING placard included with this opener.*
NOTE: *Use of this product, the software embedded within this product and the related application software is subject to the Terms and Conditions available at:*
www.geniecompany.com/aladdinconnect