ROUTER COMPATIBILITY

Q1: **What type of Wi-Fi router do I need?**

A: Your Wi-Fi router must meet this specification: 802.11 b/g/n, 2.4GHz with WPA2 or WPA Security.

Q2: **I have an old router that only supports WEP (Wired Equivalent Privacy) encryption. Will Aladdin Connect work with this?**

A: No. The WEP standard was introduced in 1999 and retired in 2004. WPA encryption was introduced in 2003 to address the security issues related to WEP. The latest standard is WPA2. If you are still using WEP, we highly recommend that you upgrade your router in order to have the latest in modern security. Aladdin Connect does work with both WPA and WPA2.

Q3: **My garage is not very close to the router in my house. Will Aladdin Connect still work for me?**

A: It depends on your Wi-Fi router, construction of your home, number of walls that the signal must pass through, and other variables. You should test the strength of your Wi-Fi signal before installing the unit. One way is to take your smart device to the garage and see what kind of signal you are picking up from your router. There are also free apps that could help detect your signal strength although Genie does not specifically endorse any of them.

If the signal is weak, you can relocate your router closer to the garage, or purchase a Wi-Fi extender at your local electronics store or online. The extender needs to meet the same specification as the router: 802.11 b/g/n, 2.4GHz with WPA2 or WPA security.